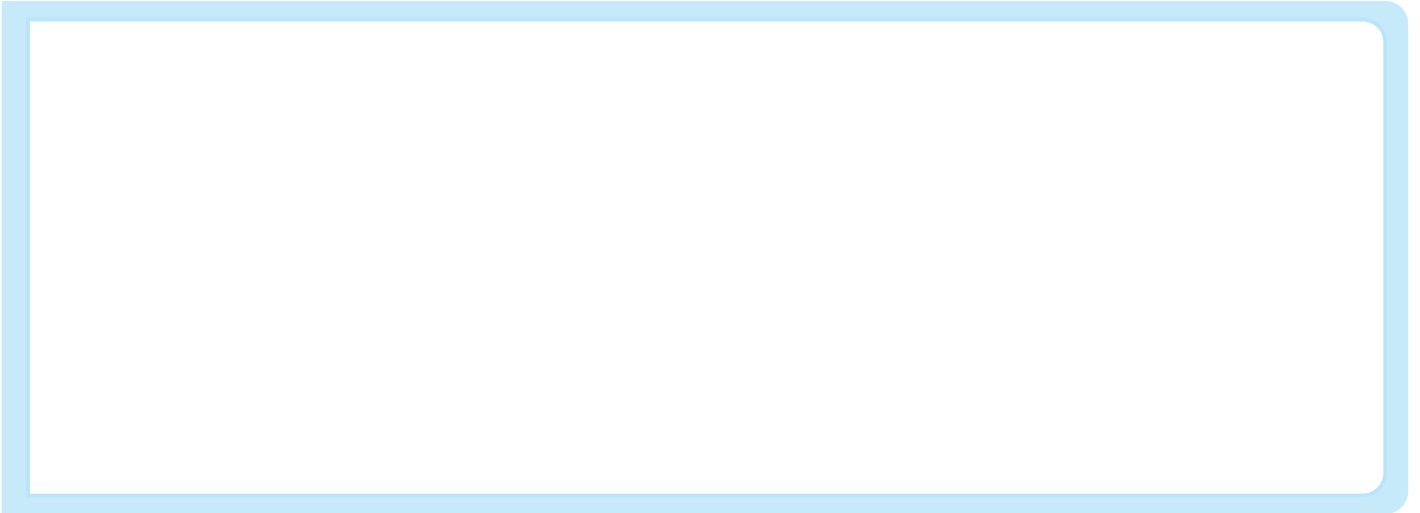


Question 1

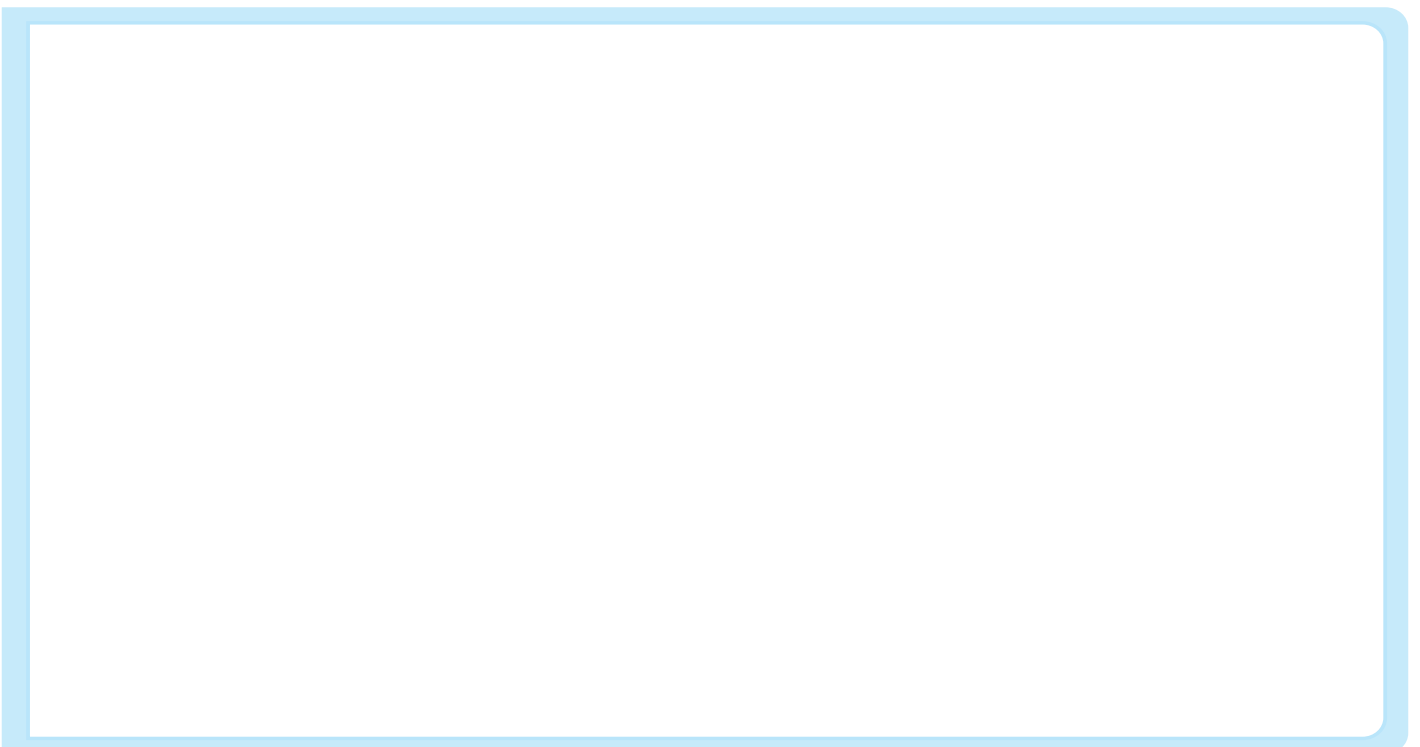
The Private Security Industry.

What does the abbreviation **SIA** stand for?



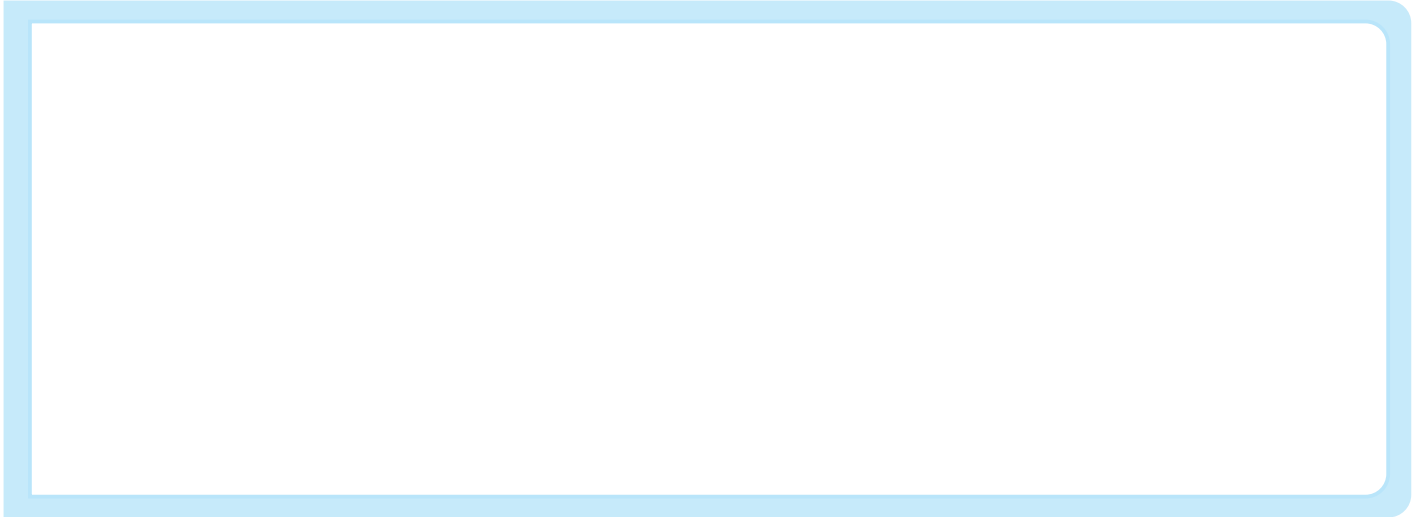
Question 2

Describe the **THREE** main aims of the SIA.



Question 3

Identify **FIVE** standards of behaviour expected of a security operative.



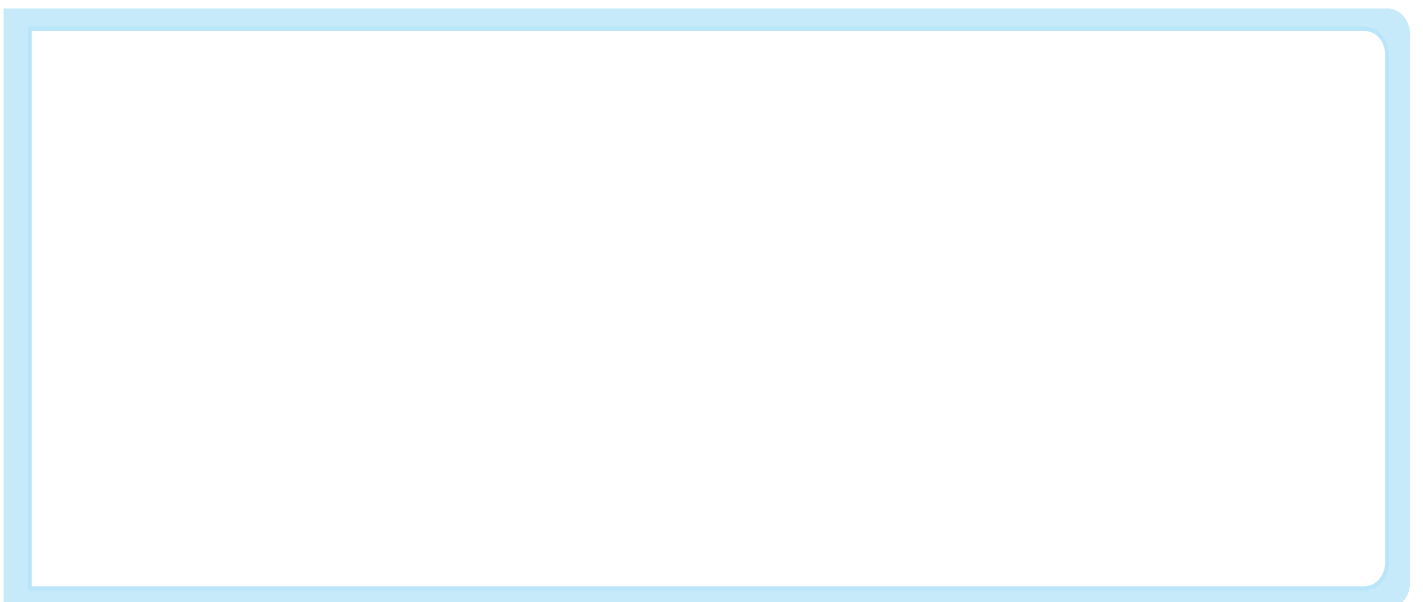
Question 4

Legislation.

Describe civil law and criminal law.

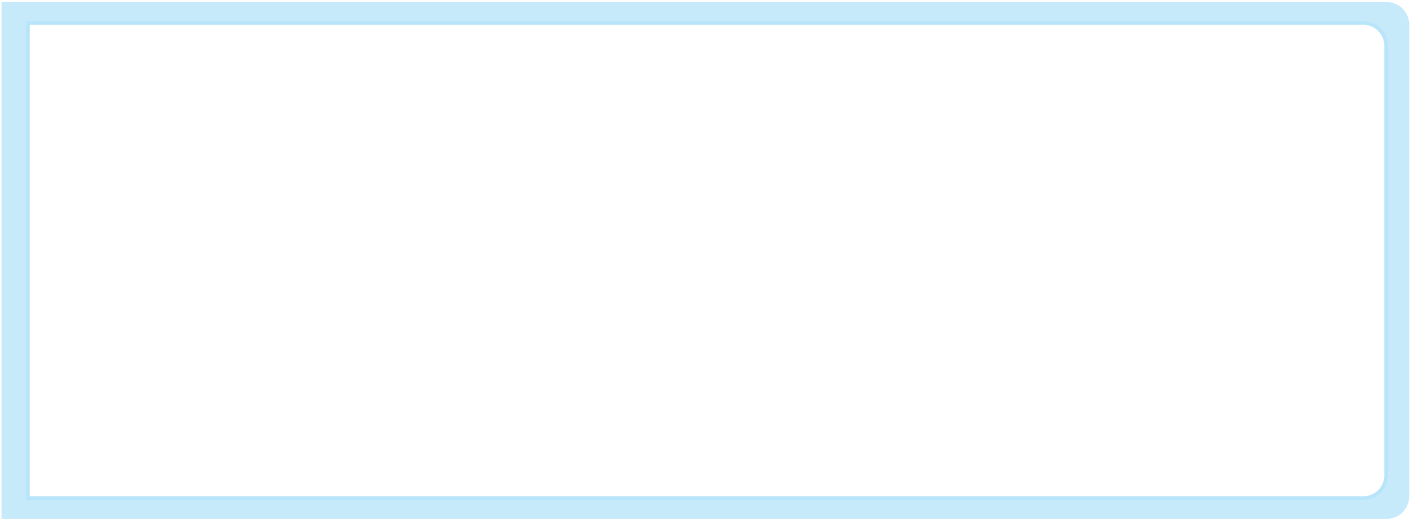
1 - Civil law

2 - Criminal law

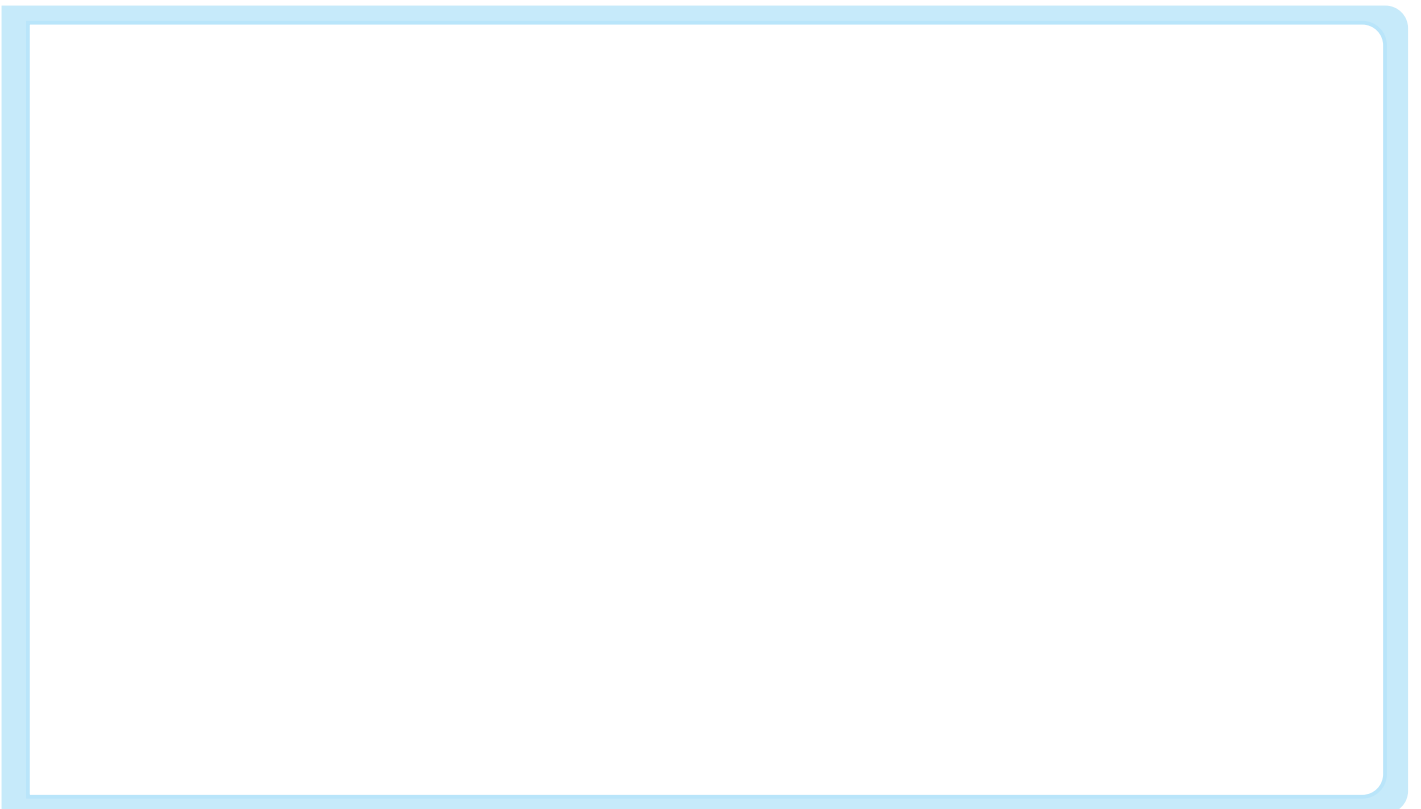


Question 5

Identify the key legislation relating to equality and diversity in the workplace.

**Question 6**

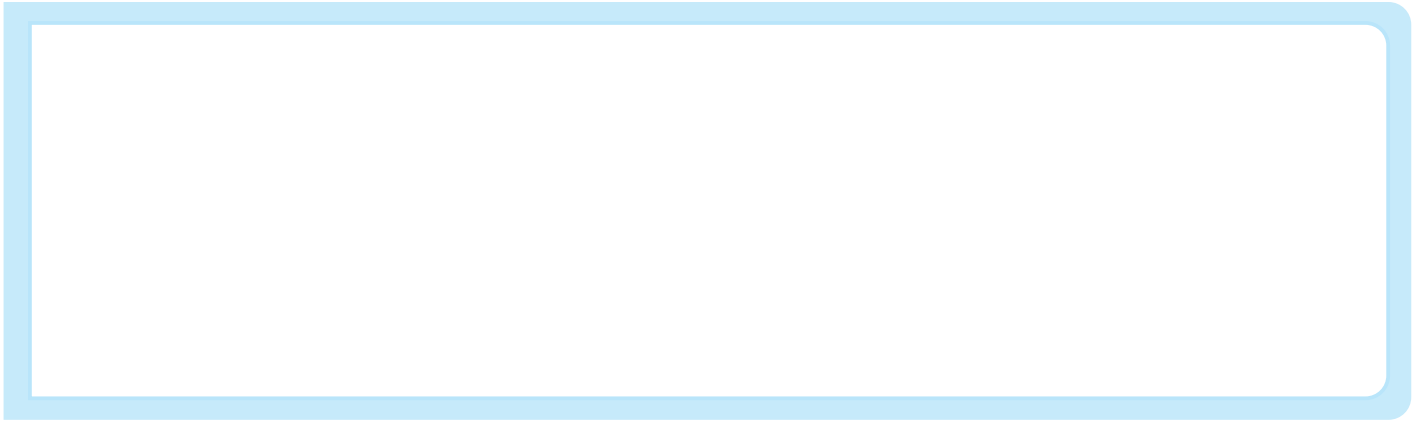
Explain how the data protection regulation impacts your role as a security operative.



Question 7

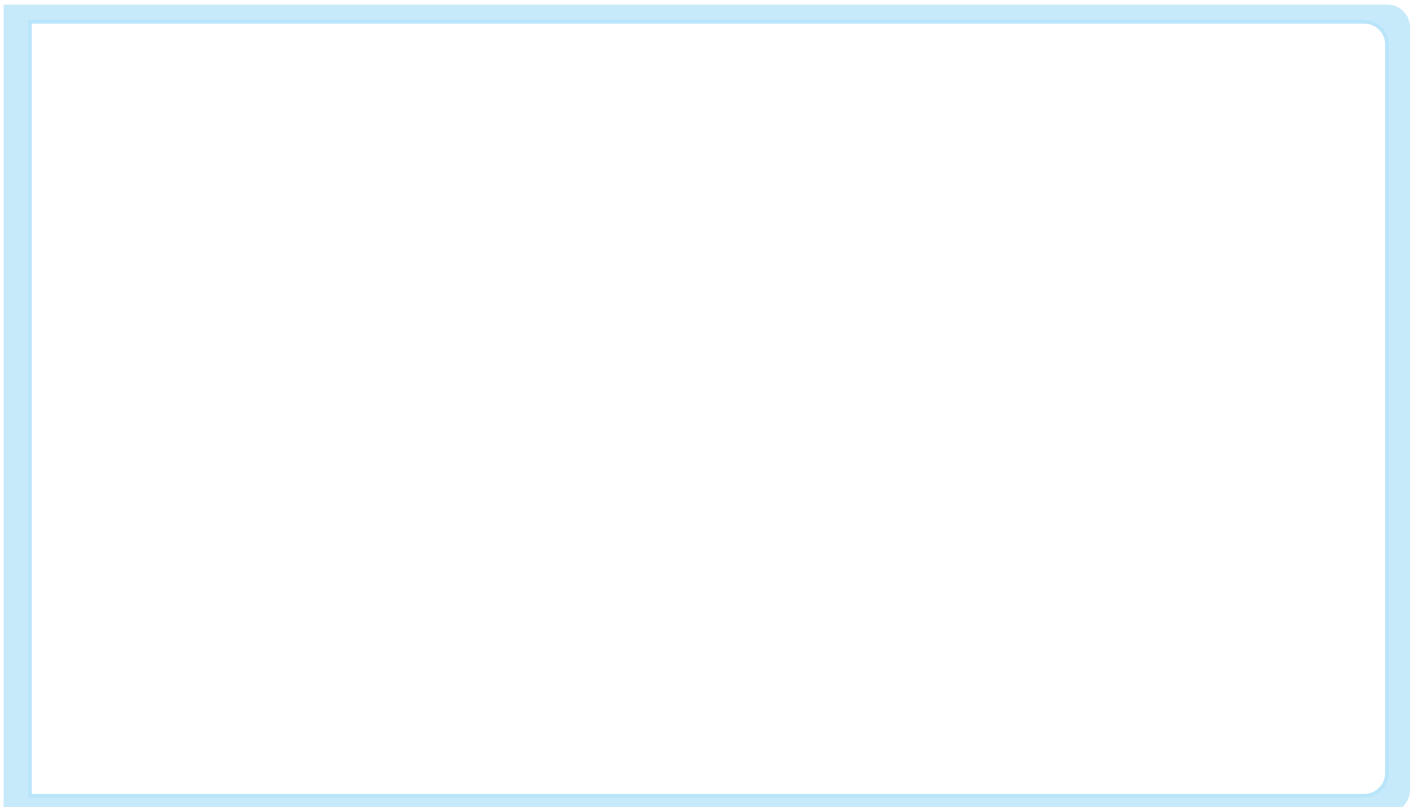
Arrest Procedures.

Explain what is meant by the term 'arrest'.



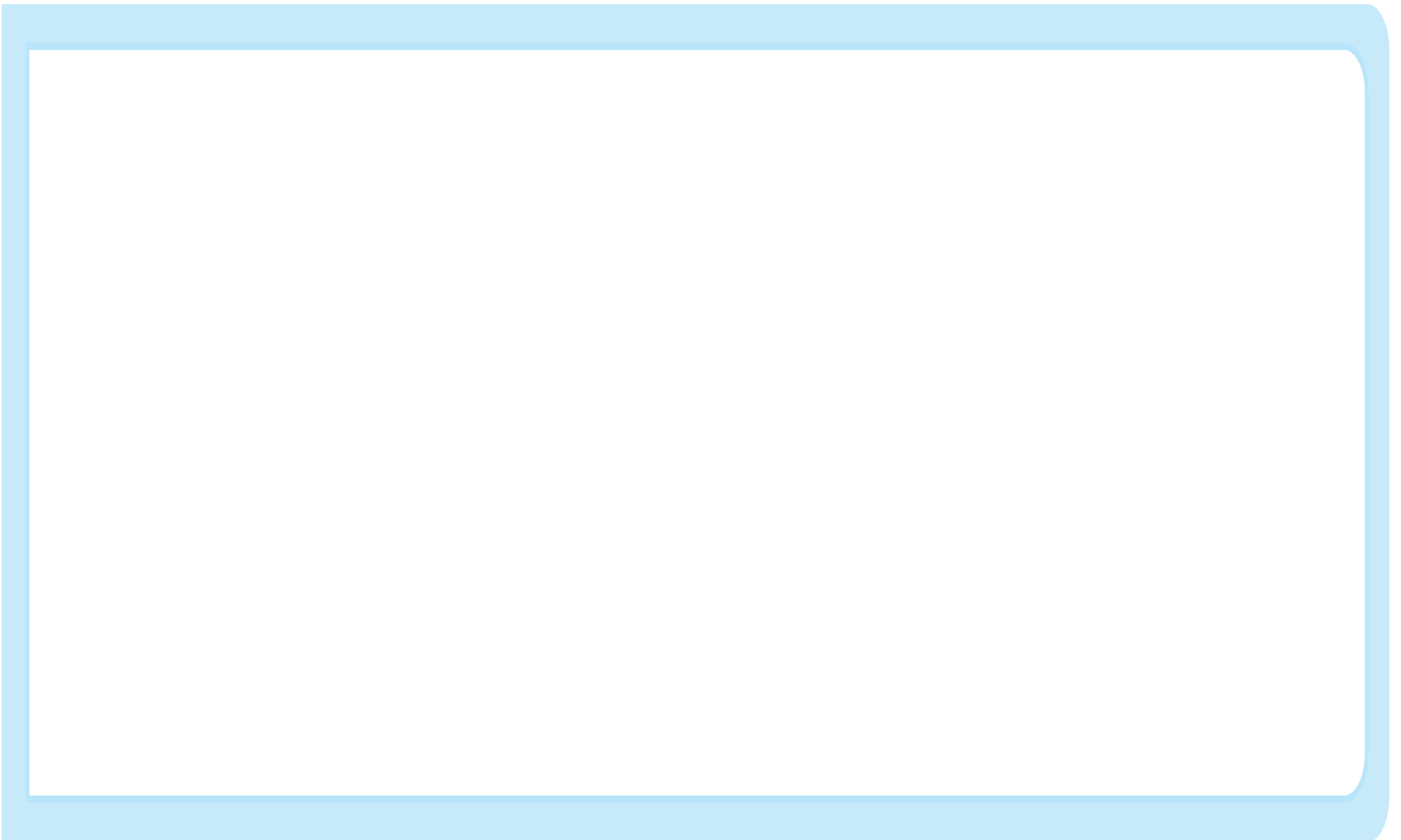
Question 8

Provide **SIX** examples of offences for which a security operative can make an arrest.



Question 9

Explain the procedures a security operative should follow after an arrest.



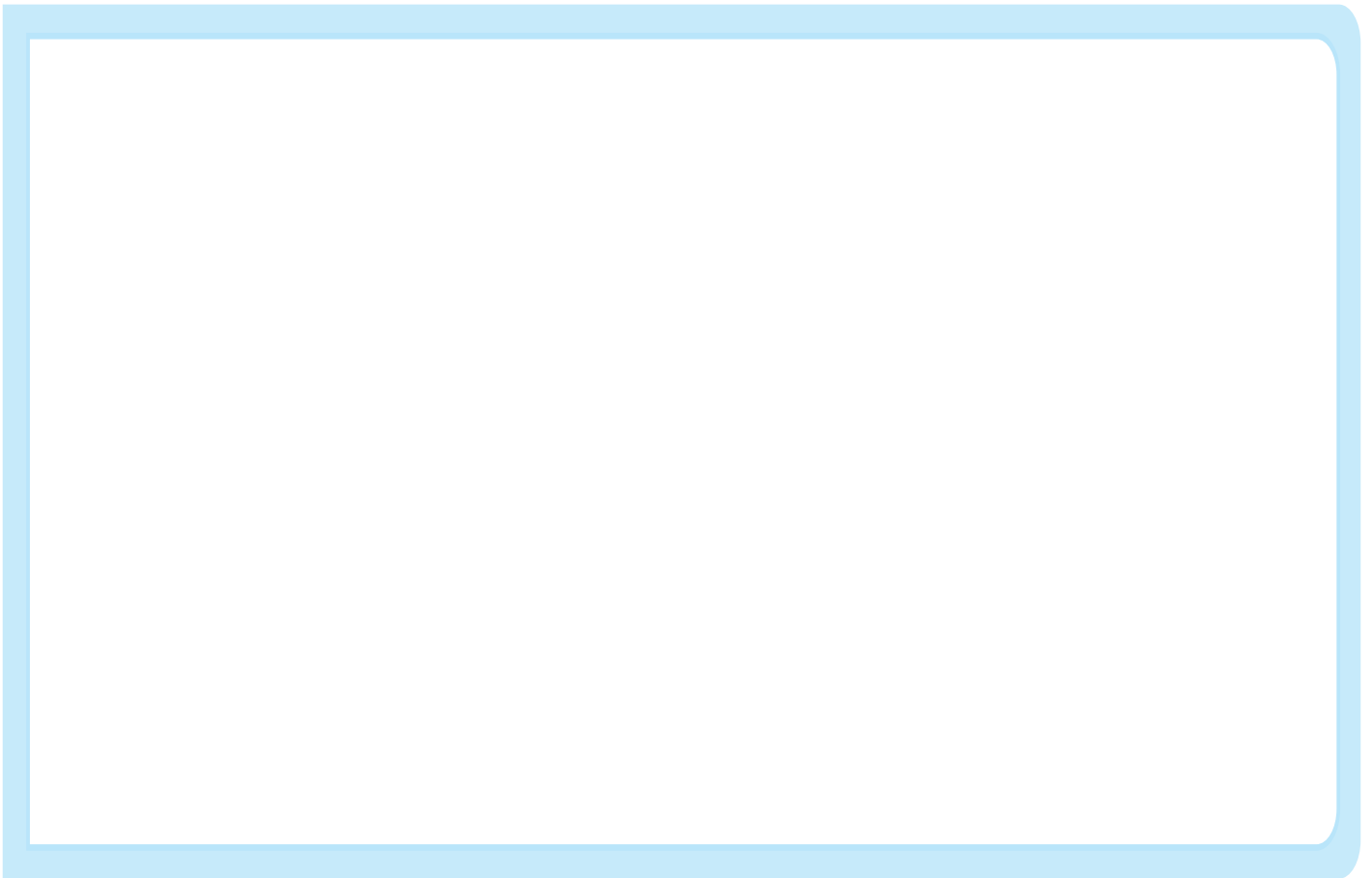
Question 10

Health and safety.

identify the responsibilities of employees and employers under the Health and Safety at Work Act.

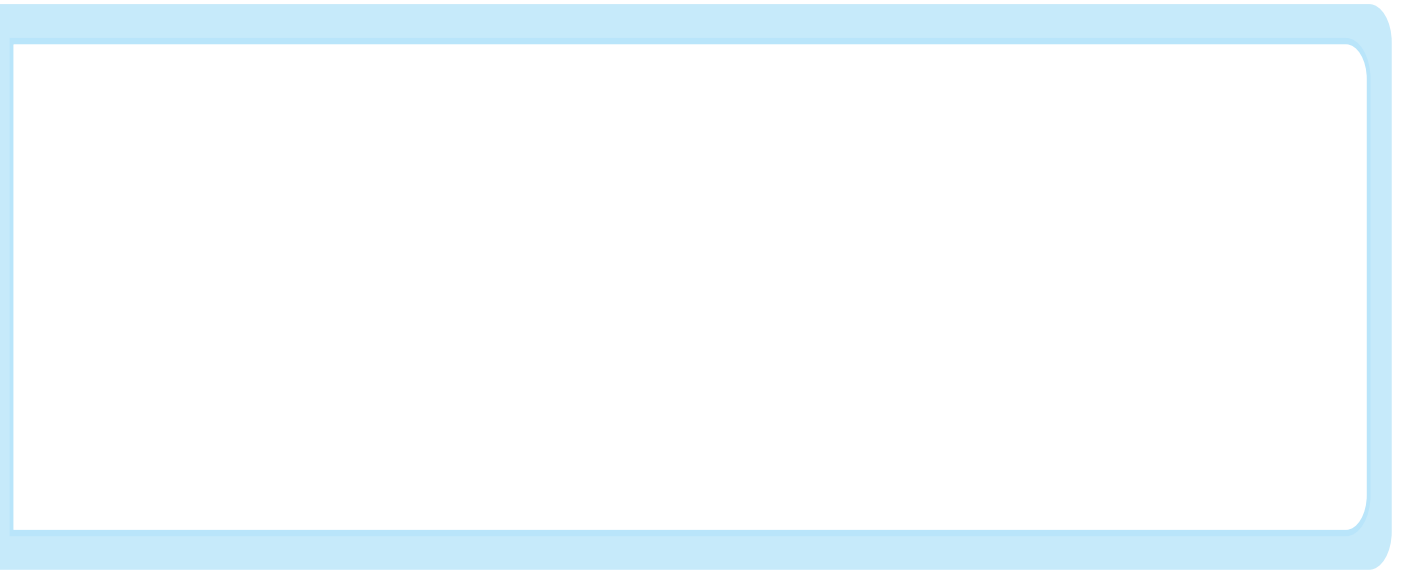
1 - Employees

2 - Employers



Question 11

Identify **FOUR** risks associated with lone working.

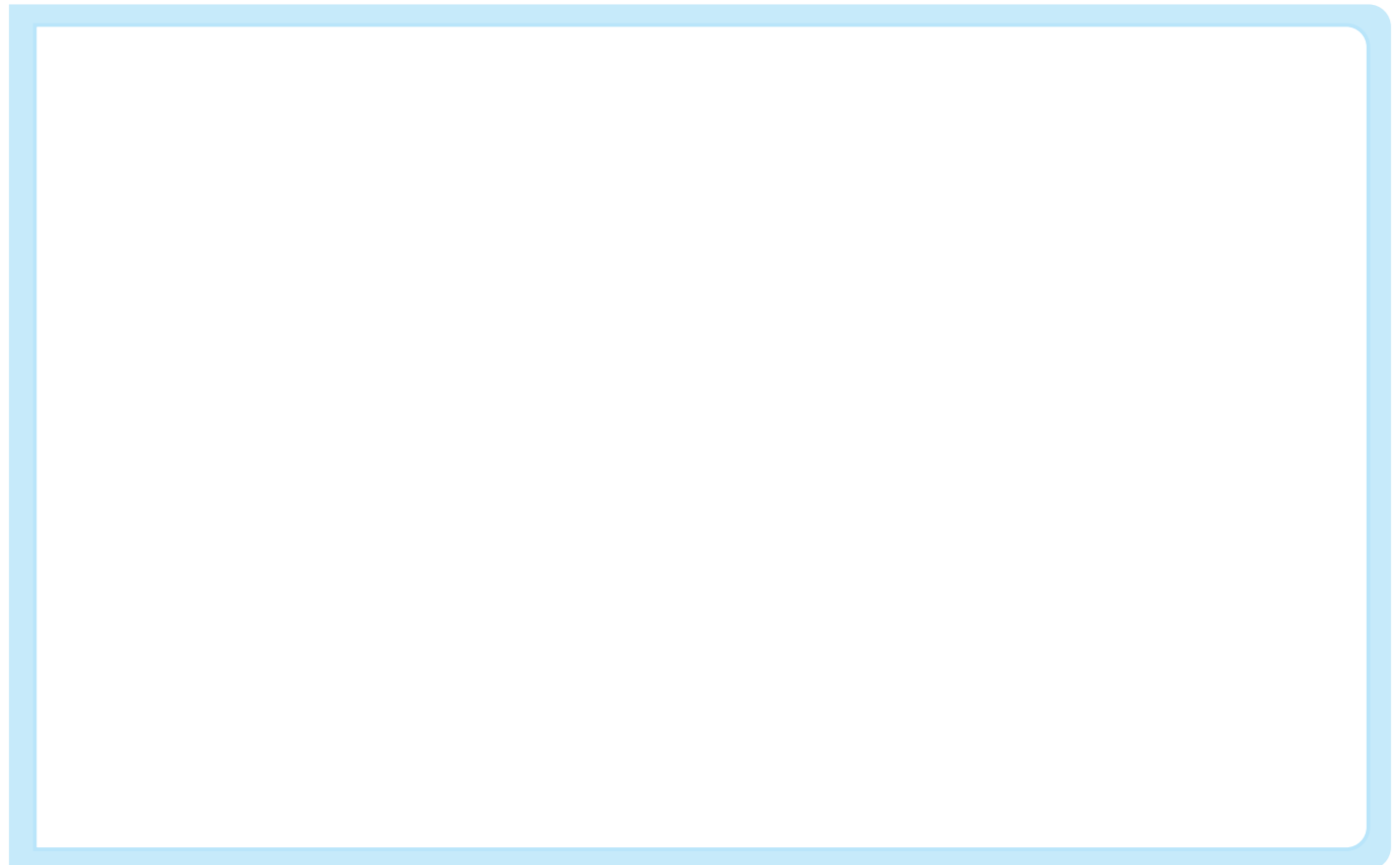


Question 12

State the procedures that should be followed for recording accidents and health and safety incidents.

1 - Accidents

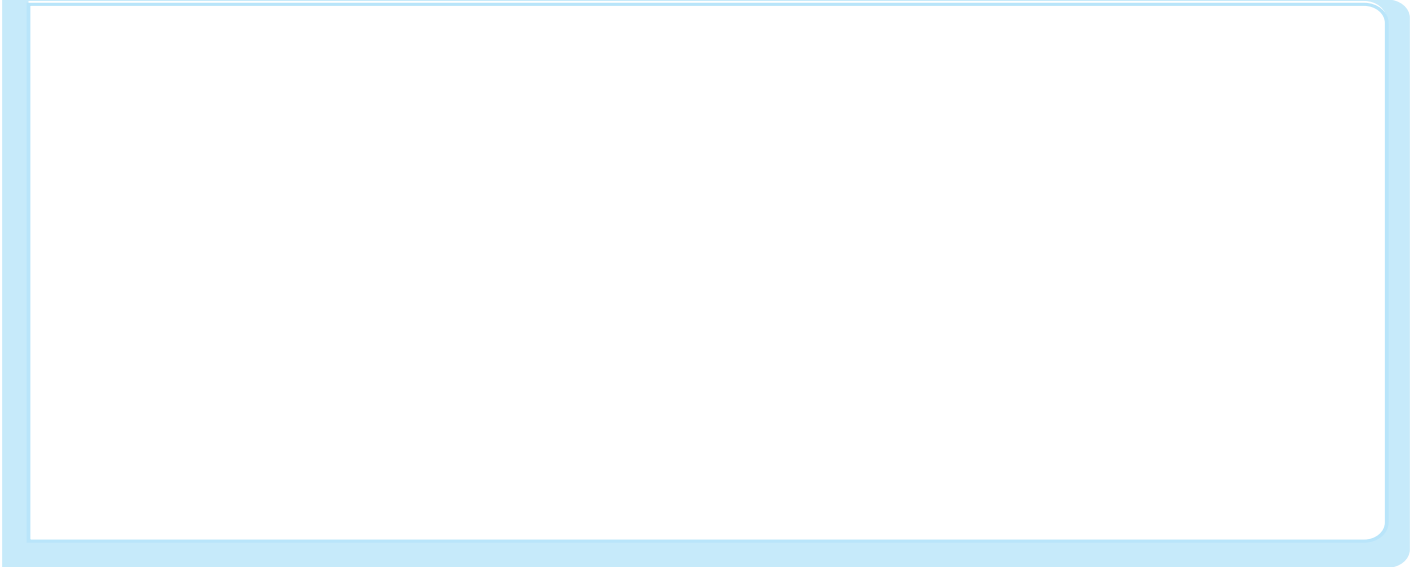
2 - Health and safety incidents



Question 13

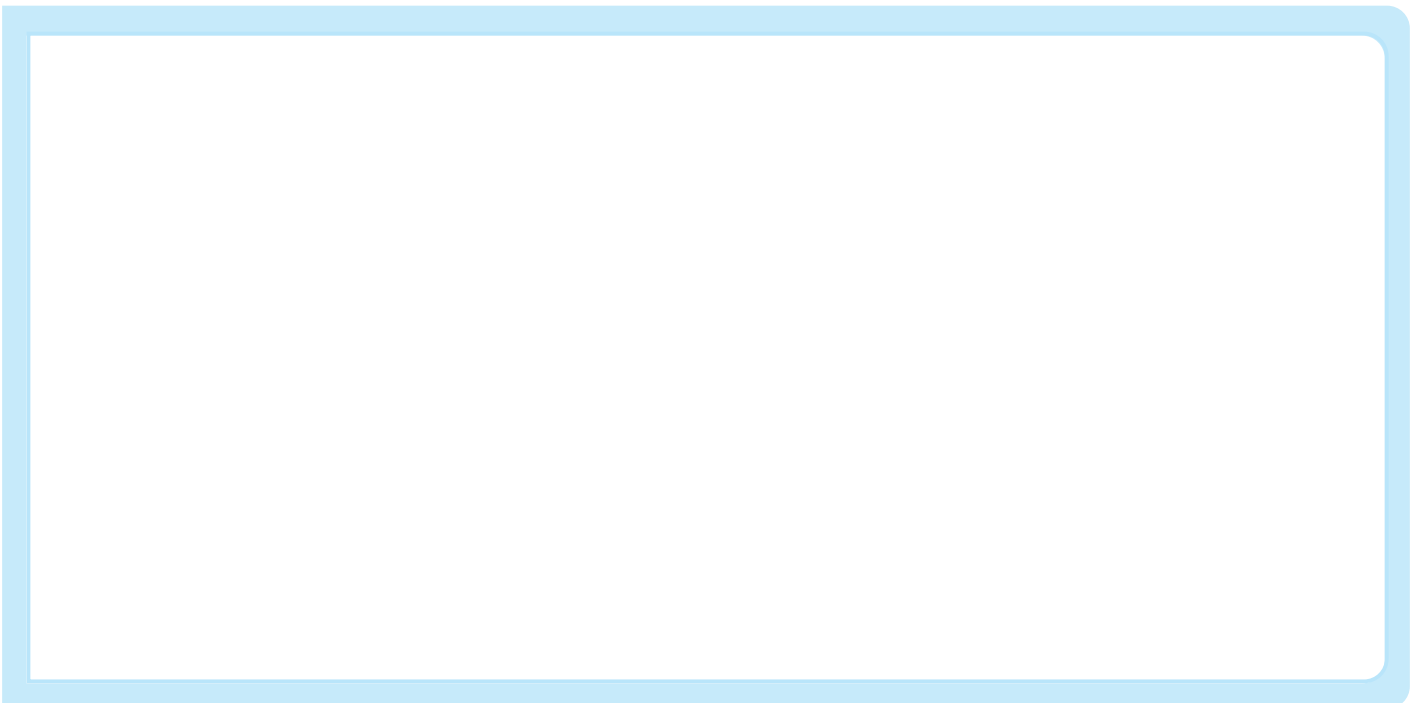
Fire Procedures.

State the **THREE** elements needed for a fire to start and survive.



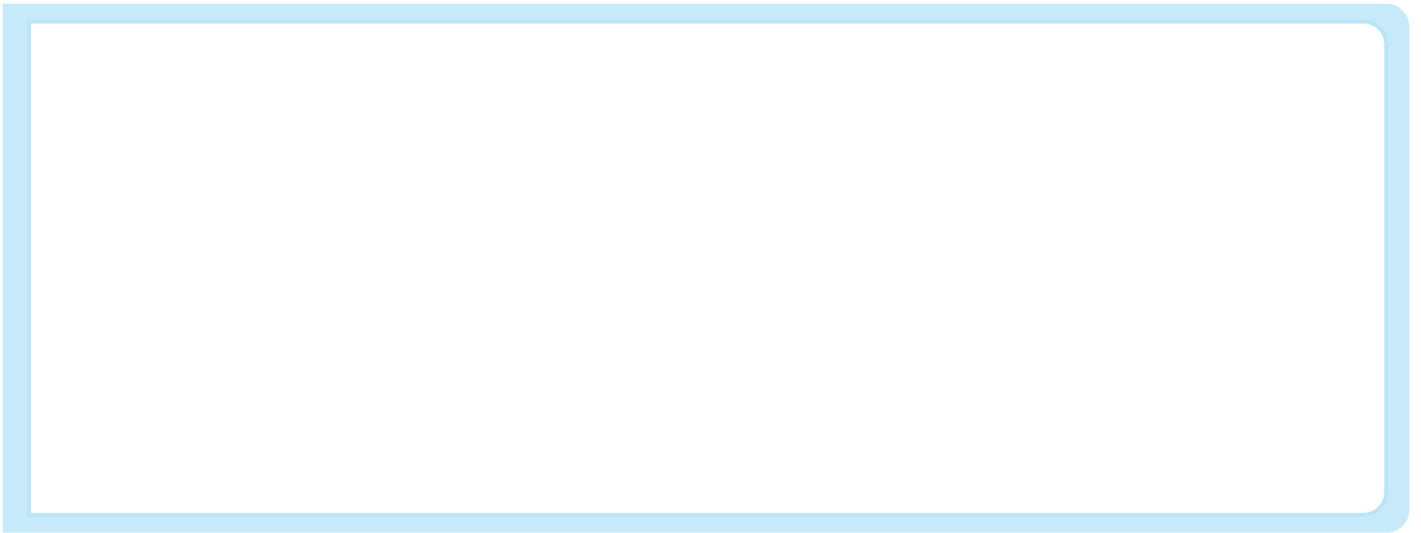
Question 14

List the **FOUR** tasks a fire warden/marshal may be required to carry out.



Question 15

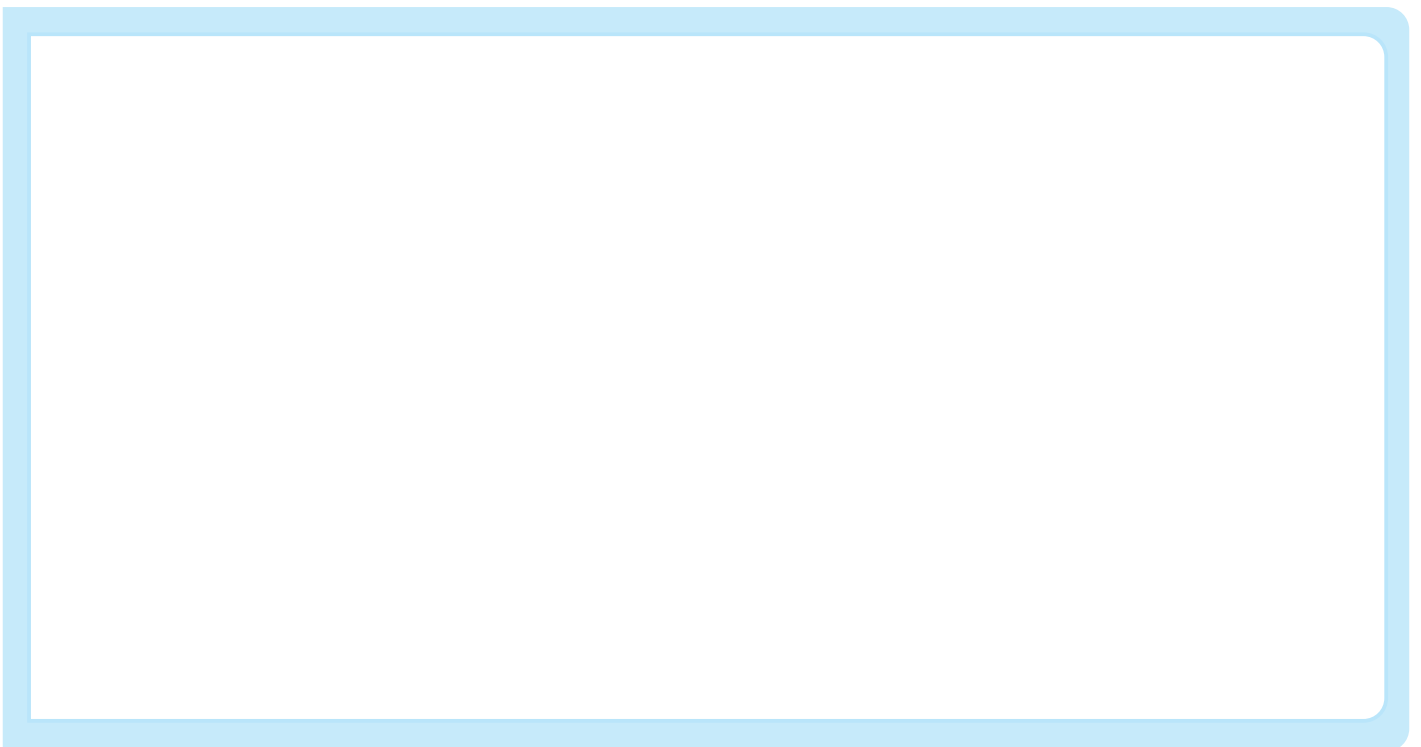
List **FOUR** classes of fire and their meaning.



Question 16

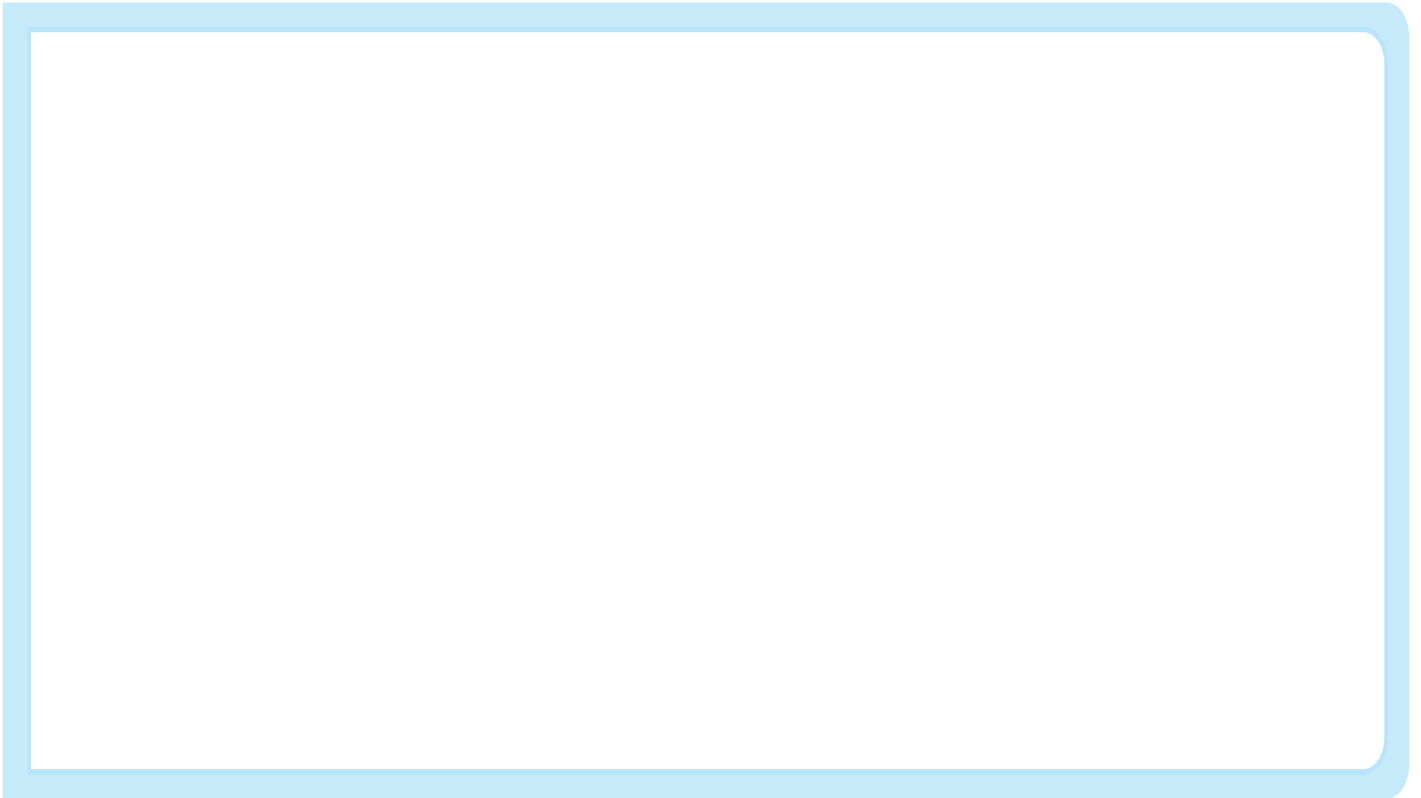
Emergencies.

What are the **FOUR** aims of first aid?



Question 17

Identify **FOUR** types of emergency that could happen in the workplace.

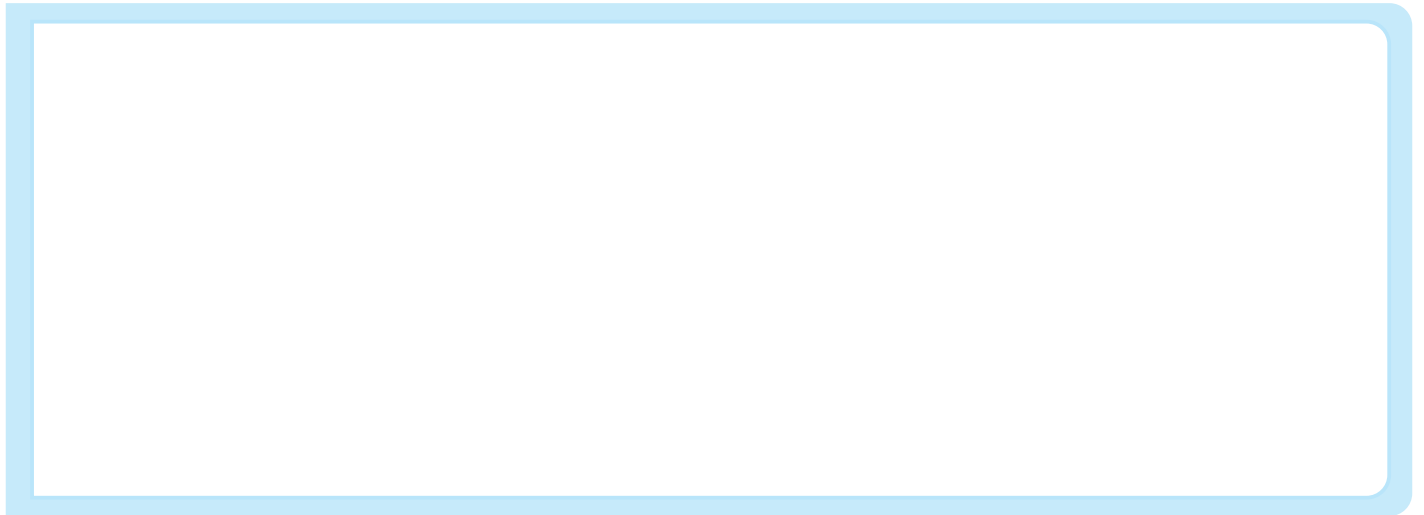


Question 18

Explain the principles of evacuation and invacuation.

1 - Evacuation

2 - Invacuation



Question 19

Communicate effectively.

Provide **THREE** examples of verbal and non-verbal communication.

Verbal

1 -

2 -

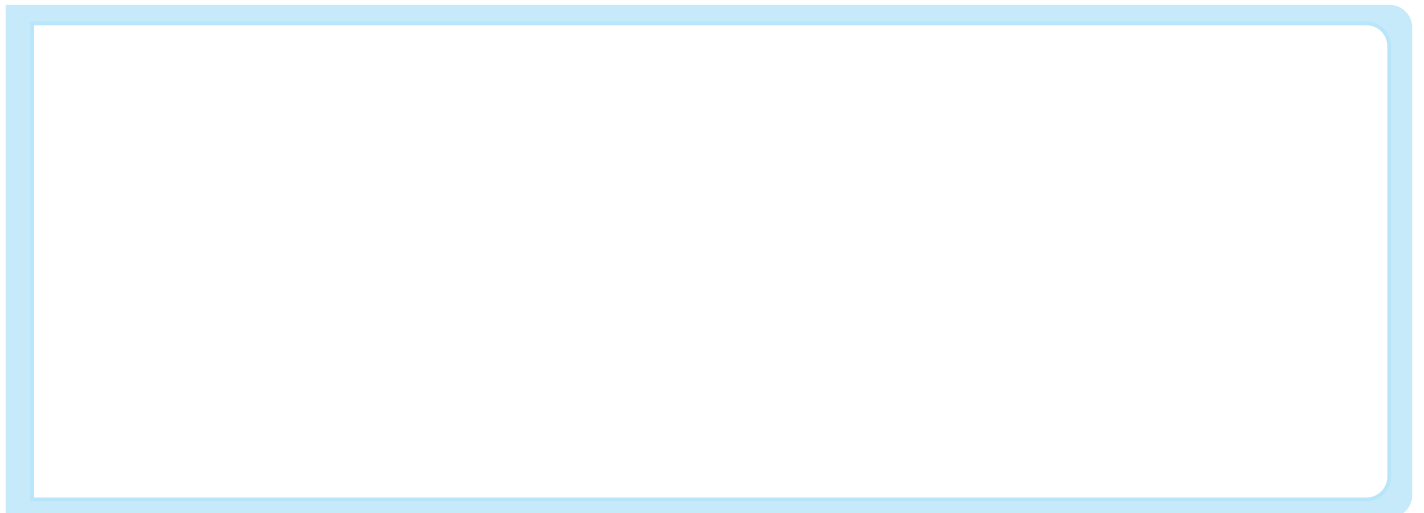
3 -

Non-verbal

1 -

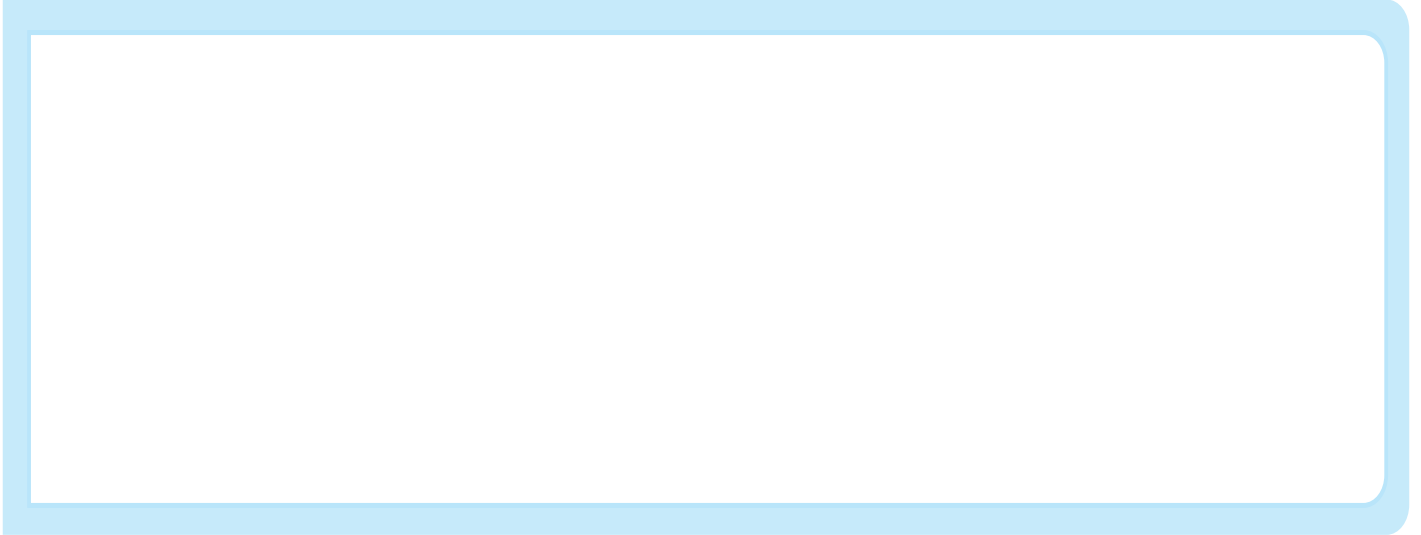
2 -

3 -



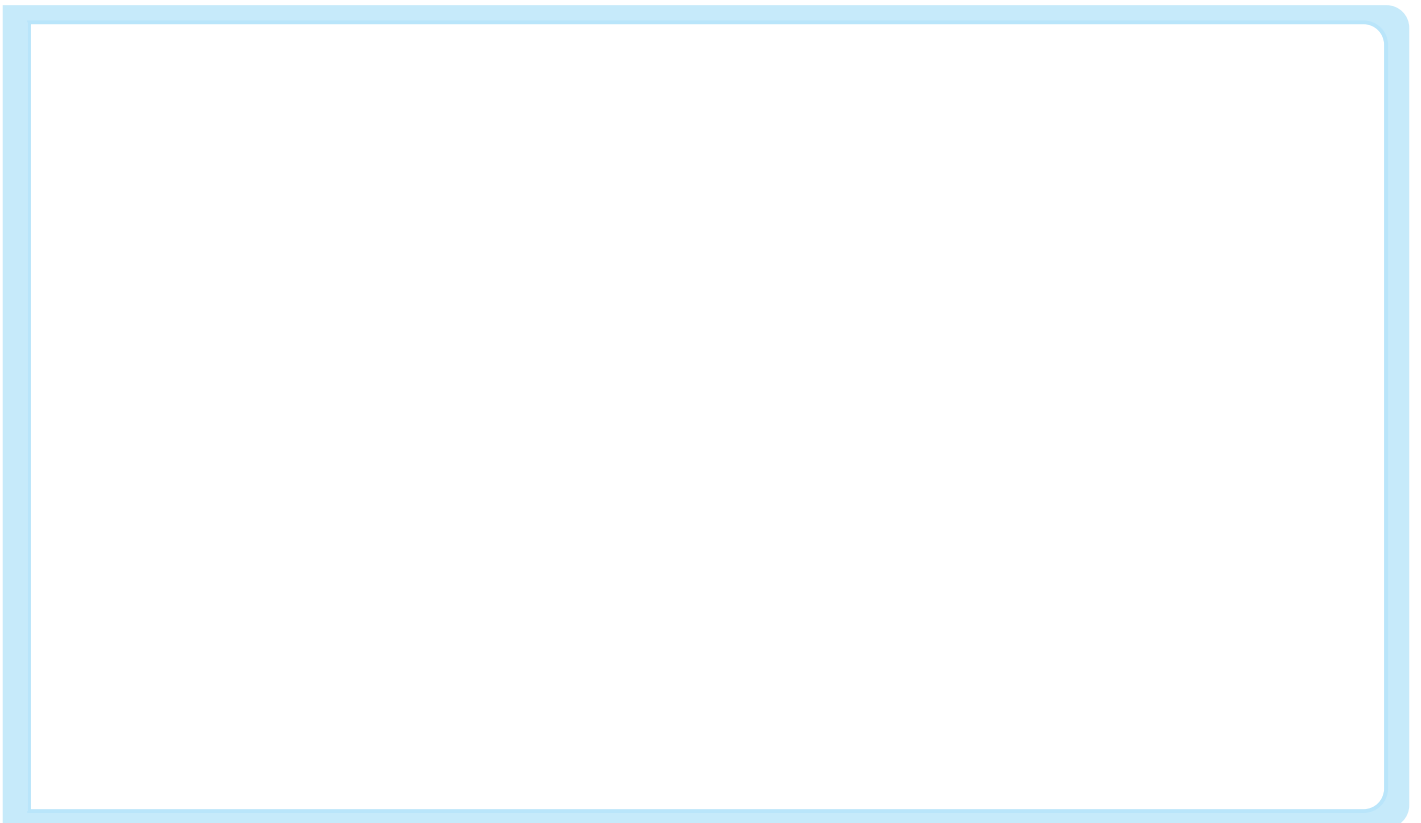
Question 20

Give **THREE** examples of good customer service.



Question 21

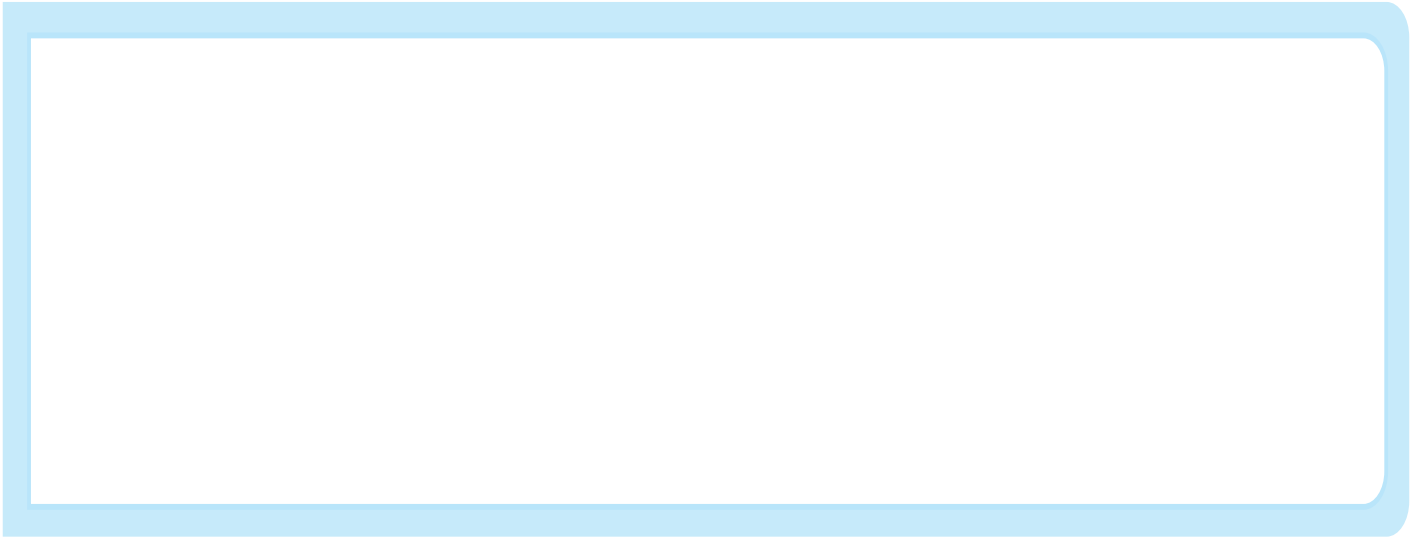
State the importance of effective communication in the workplace.



Question 22

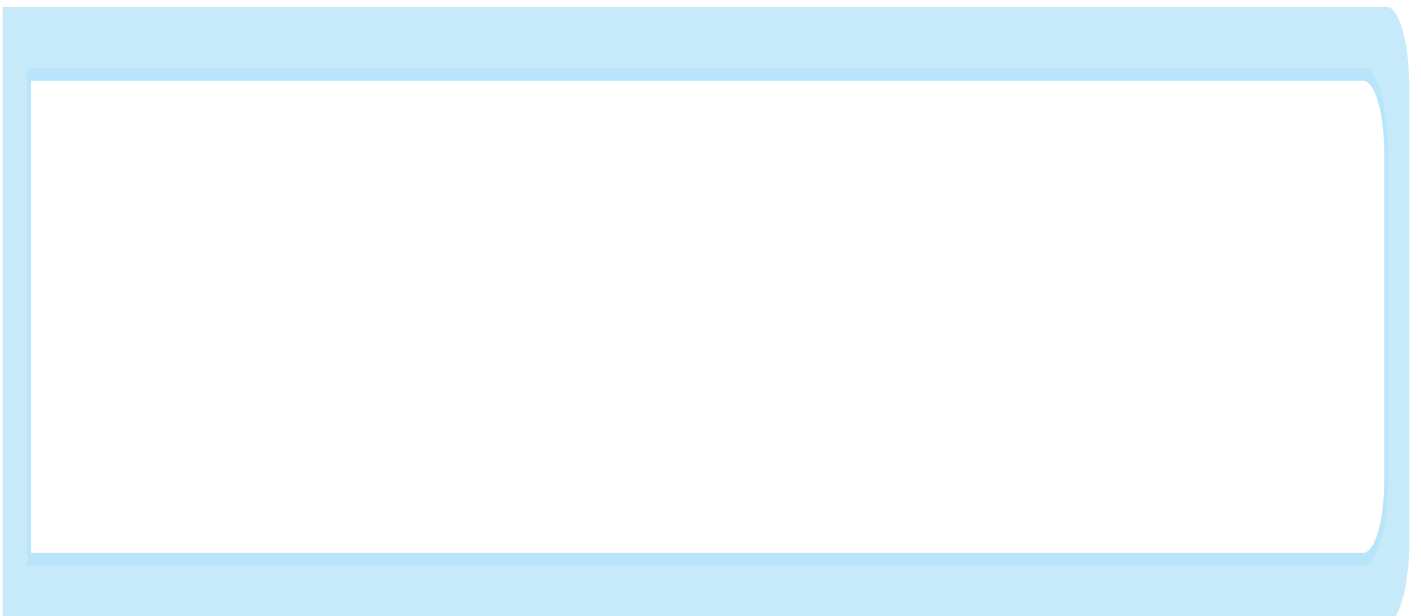
Record keeping.

Explain the importance of accurate record-keeping.



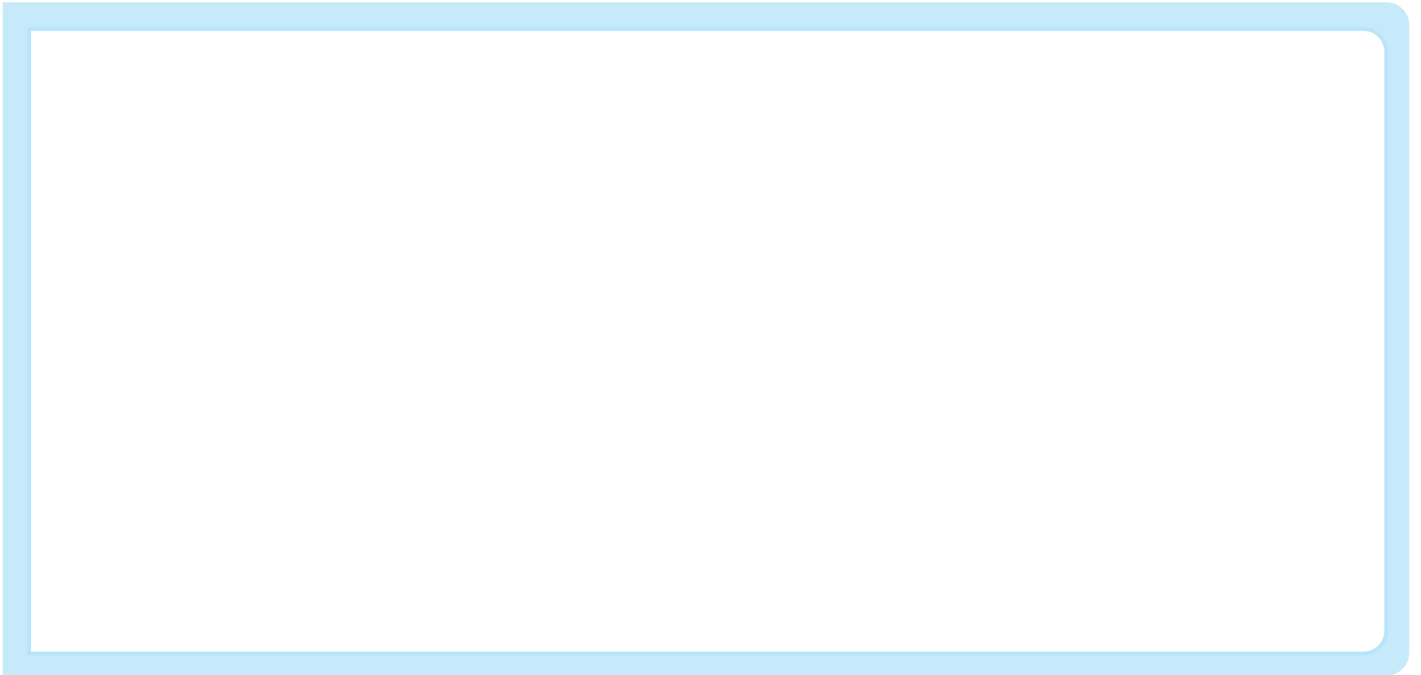
Question 23

Identify the types of information that should be included in records.



Question 24

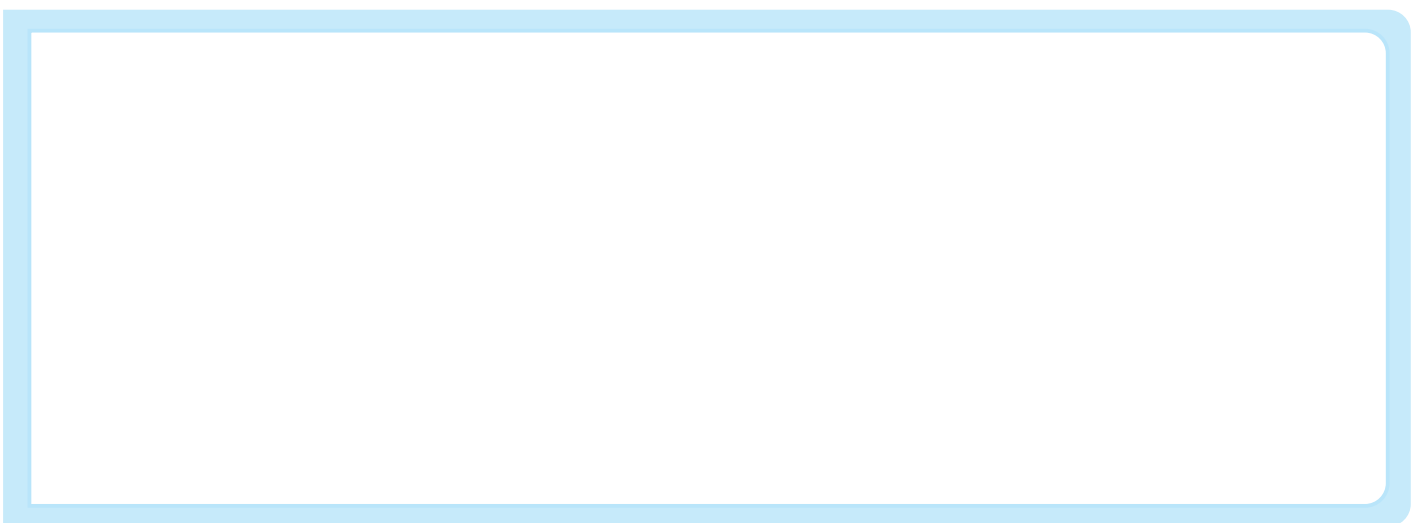
Describe the process of attending court to give evidence.



Question 25

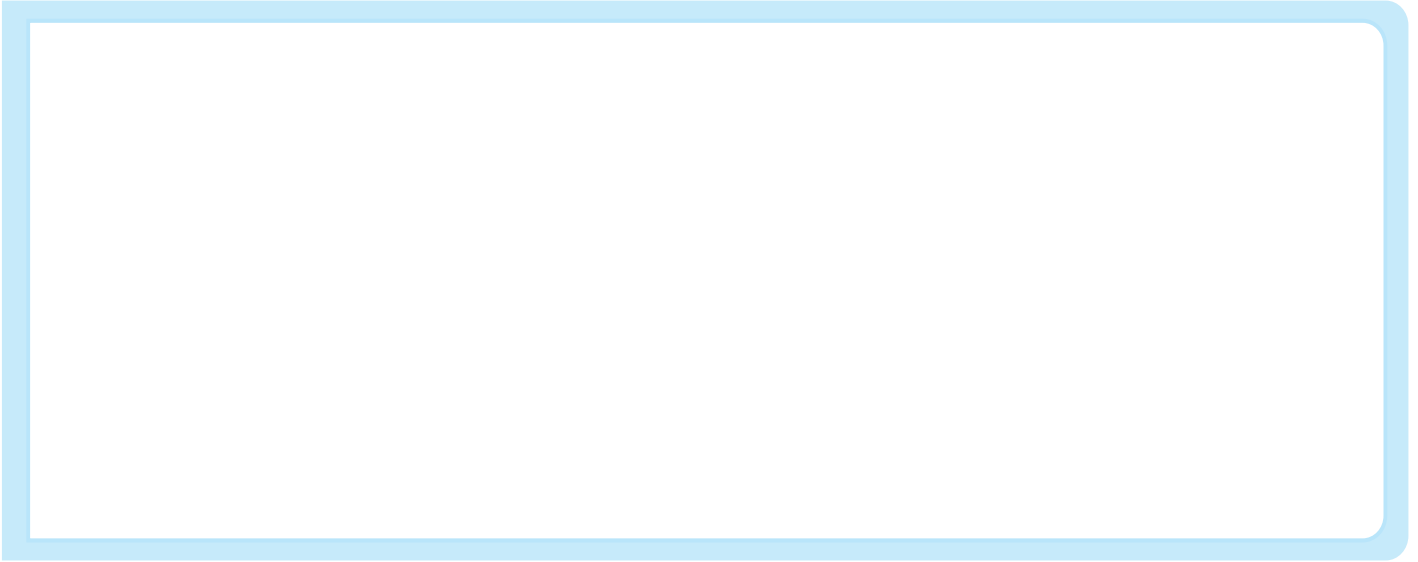
Terrorism.

What are the **FIVE** different threat levels?



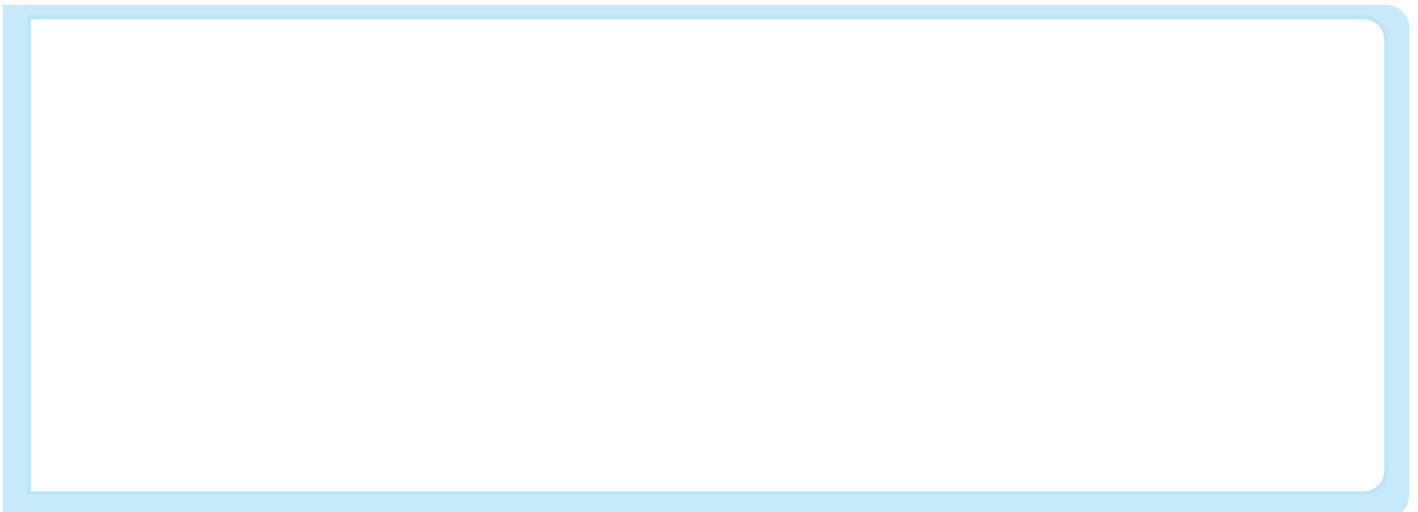
Question 26

What are the most common terror attack methods?



Question 27

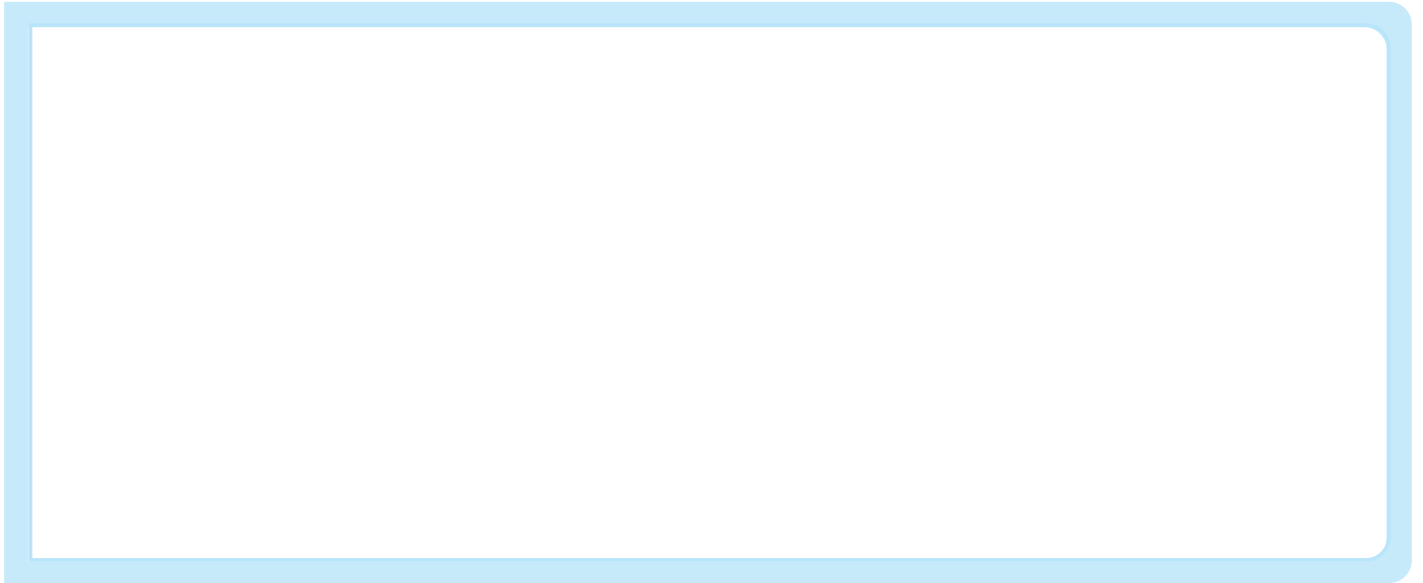
Identify behaviours that could indicate suspicious activity and explain how you would respond to the activity you have identified.



Question 28

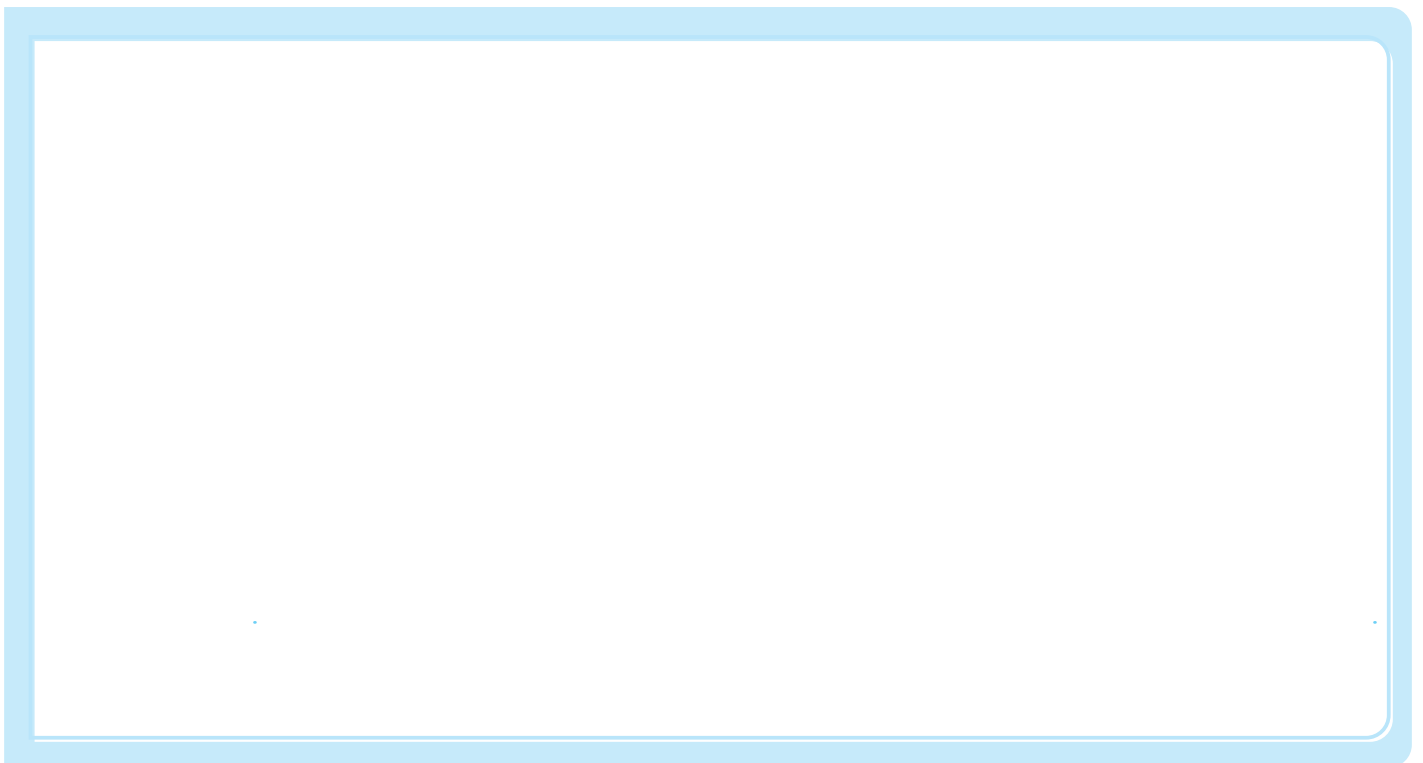
Keeping vulnerable people safe.

identify **FIVE** factors that could make someone vulnerable.



Question 29

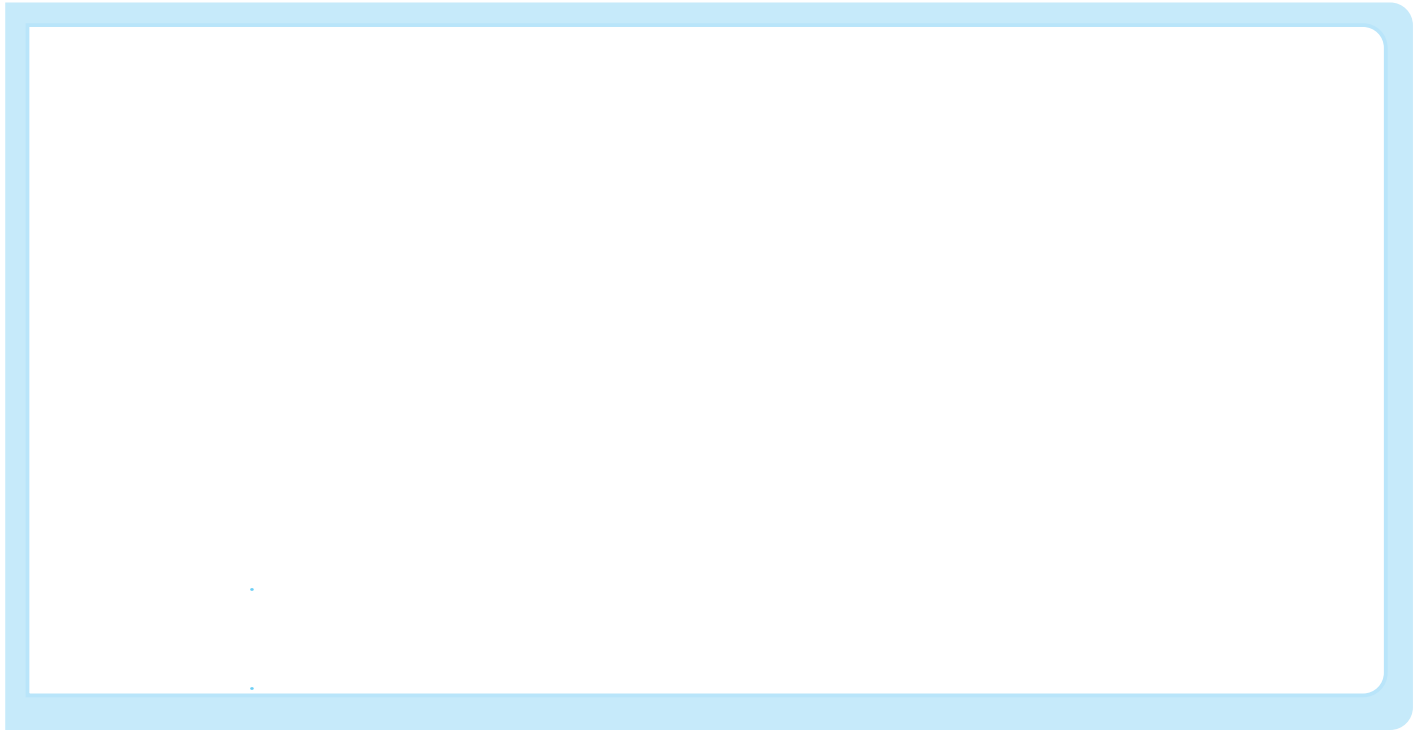
Identify behaviours that may be exhibited by sexual predators.



Question 30

Identify indicators of abuse.

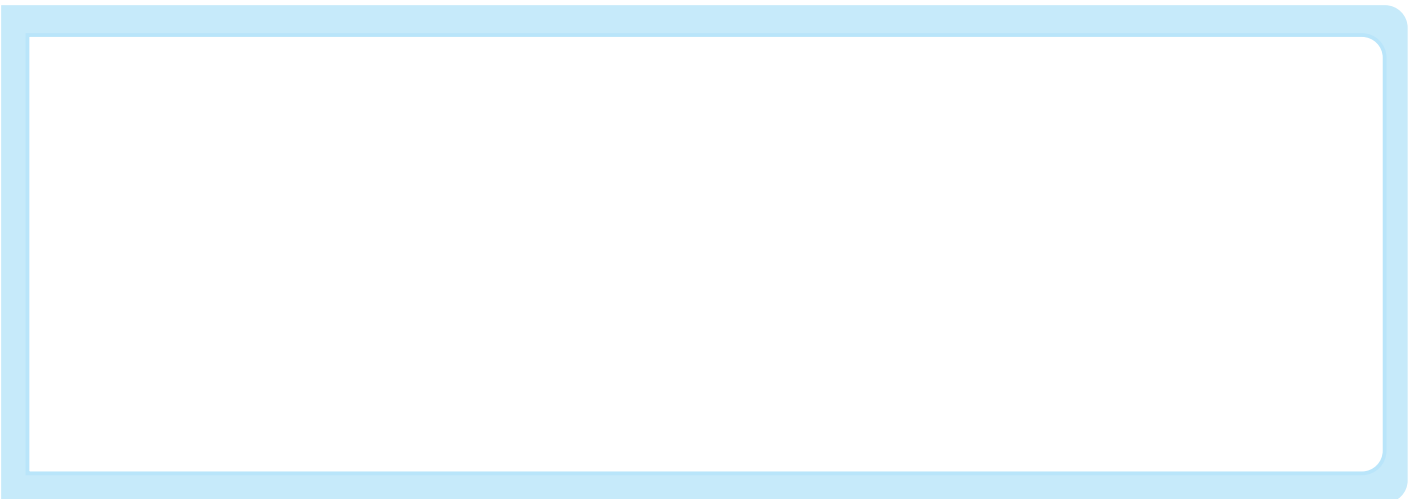
- 1 -
- 2 -
- 3 -
- 4 -



Question 31

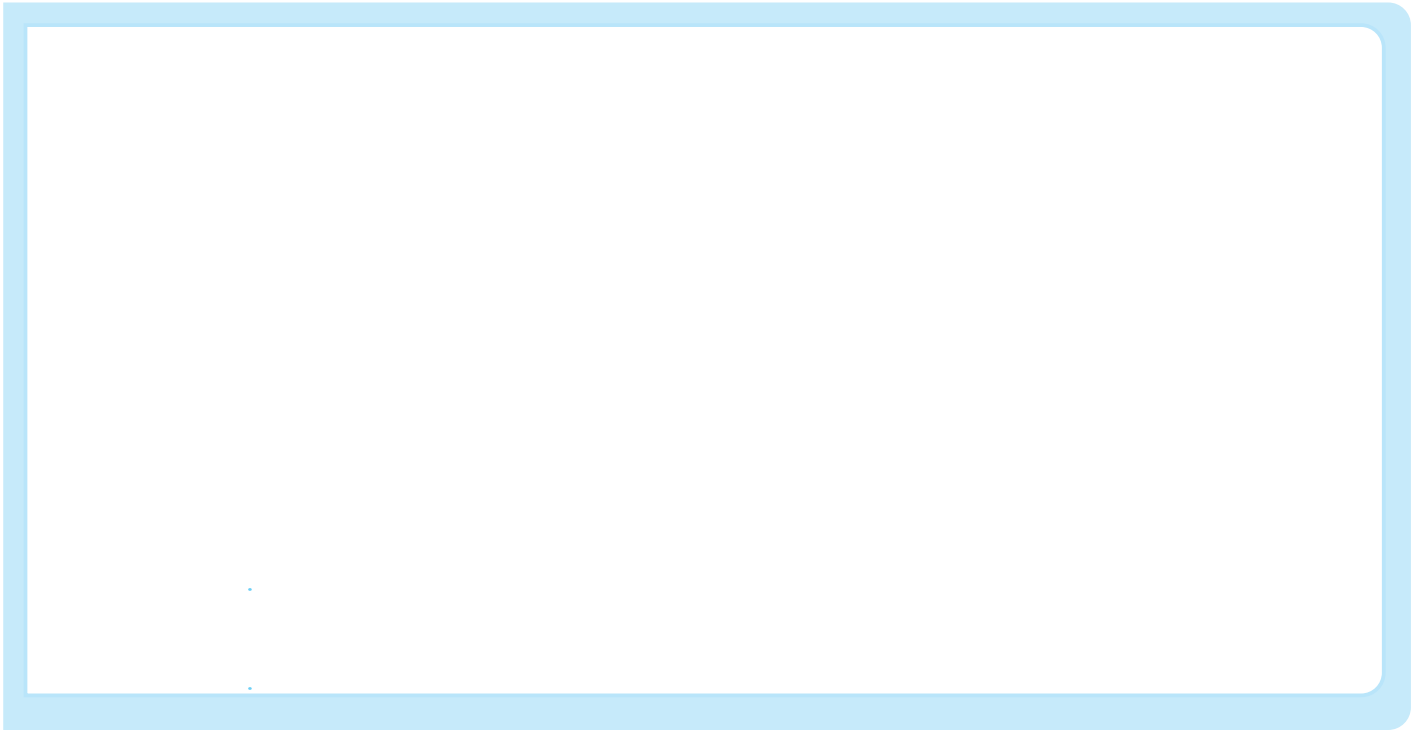
Post-incident management.

Explain where post-incident support or resources can be found.



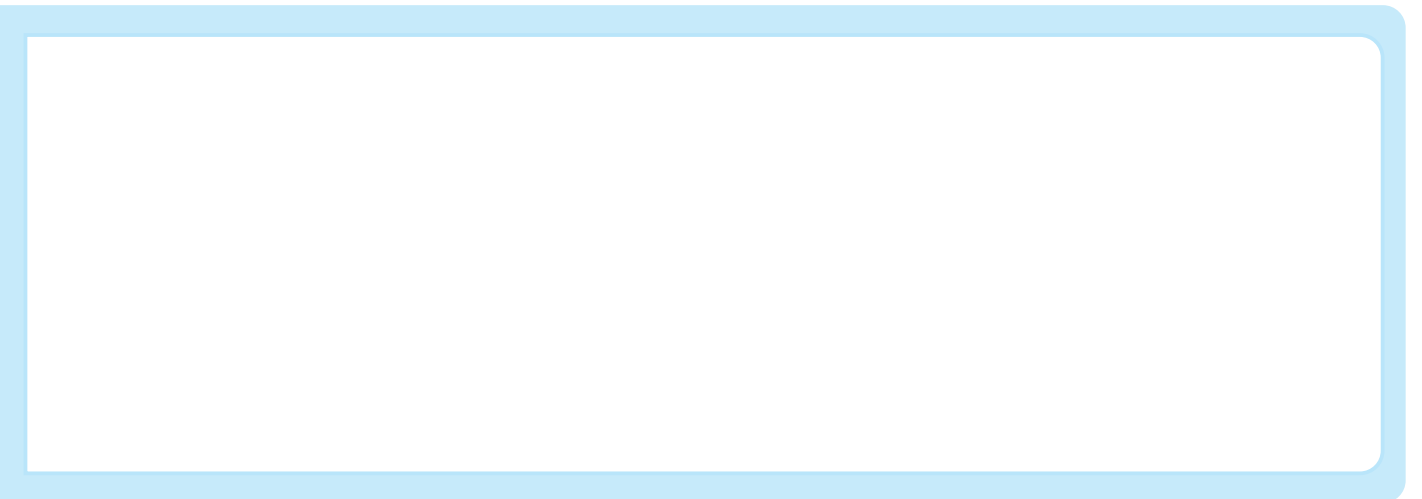
Question 32

Explain why it is important to access support following an incident.

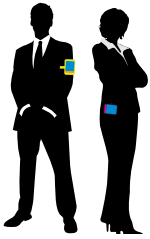


Question 33

Identify **FIVE** benefits of reflecting on an incident.



The Principles of Working in the Private Security Industry



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